FICTIONAL SAMPLE RESUME - Digi Jasmine design example. All names, employers, credentials and identifiers are illustrative.

VIKRAM CHOUDHURY

vikram.choudhury@example.com • +91 98XXX XXXXX
Bhubaneswar / Kolkata • LinkedIn: (sample profile)

OPERATIONS & SUPPLY CHAIN DIRECTOR

Executive Profile: Strategic Operations Leader with over 6 years of demonstrated success directing high-throughput distribution networks, multi-depot warehouse fulfillment, fleet logistics, and Lean Six Sigma process transformations. Proven capability managing cross-functional teams of 55+ personnel, executing multi-crore carrier contracts, integrating SAP S/4HANA supply chain modules, and achieving 99.2% on-time order fulfillment while reducing freight expenses by 18%.

PROFESSIONAL EXPERIENCE

Operations Manager & Logistics Head — 2021 – Present

Eastern Logistics Hubs, Bhubaneswar

- Direct operations across 3 regional fulfillment distribution centers spanning 120,000 sq ft, supervising 55+ warehouse associates and dispatch coordinators.
- Elevated on-time-in-full (OTIF) dispatch rate from 91.2% to 98.7% across 14,000 monthly SKU consignments through zone picking and dynamic dispatch scheduling.
- Renegotiated regional 3PL freight agreements, securing competitive tiered pricing models that yielded ₹1.45 Crore in annualized operating expense savings.
- Implemented barcode RF scanning protocols integrated with SAP S/4HANA, reducing mispick rates from 3.4% to under 0.28%.

Assistant Operations Manager — 2018 – 2021

PrimeCargo Logistics Services, Kolkata

- Supervised inbound receiving, cross-docking, and put-away workflows for an e-commerce fast-moving consumer goods (FMCG) distribution center.
- Engineered velocity-based slotting models (ABC inventory categorization), trimming order pick cycle times by 24% and unlocking 18,000 cu ft of vertical rack capacity.
- Led a Kaizen project team to reconfigure conveyor sorting lines, accelerating truck turnaround dock time by 42 minutes per inbound trailer.
- Maintained zero lost-time workplace incidents across 36 consecutive months through standardized OSHA & 5S safety protocol implementations.

Supply Chain Operations Associate — 2016 – 2018

Nexus Distribution Network, Cuttack

- Managed daily purchase order tracking, vendor delivery schedules, and inventory reconciliation for regional fast-moving retail channels.
- Streamlined last-mile delivery tracking using automated Excel VBA macros, reducing delivery discrepancy inquiries by 35%.

FEATURED OPERATIONAL TRANSFORMATIONS

Warehouse Kaizen Re-Layout & Pick Path Optimization (DMAIC)
Reconfigured primary 40,000 sq ft facility picking layout based on order velocity, reducing picker travel distance by 34% and increasing daily order fulfillment throughput by 42%.

Real-Time GPS Fleet Telematics Integration (IoT & Power BI)
Deployed GPS tracking and route-optimization software across 60+ long-haul delivery vehicles, providing live transit alerts and reducing fleet diesel consumption by 14%.

Supplier Vendor Quality SLA Enforcement Program
Instituted rigorous inbound vendor compliance guidelines, reducing vendor packaging damage rejections by 65% and saving ₹32 Lakh in transit claim disputes.

CORE COMPETENCIES

Warehouse (WMS)	Inventory Turn Opt
Fleet Telematics	Freight Negotiation
Lean Six Sigma	Kaizen Continuous
5S Auditing	Value Stream Map
Vendor Scorecards	P&L Budget Control
Root Cause DMAIC	Supply Chain Risk

ERP & SYSTEMS

SAP S/4HANA (SD)	NetSuite WMS
Power BI Analytics	Manhattan WMS
Advanced MS Excel	Tableau Dashboards

EDUCATION

MBA in Operations & Supply Chain
Indian Institute of Management (IIM) Sambalpur • Merit Scholar • CGPA 8.7 / 10.0

B.Tech in Industrial Engineering
College of Engineering & Technology (CET) • 2012 – 2016

ACCREDITATIONS & HONORS

Lean Six Sigma Black Belt (LSSBB)
American Society for Quality (ASQ)

Certified Supply Chain Professional (CSCP)
APICS / Supply Chain Association

Project Management Professional (PMP)
Project Management Institute (PMI)

Certified in Logistics & Transport (CILT)
Chartered Institute of Logistics & Transport

LANGUAGES & AFFILIATIONS

• Languages: English (Fluent), Hindi, Odia

• Affiliation: Professional Member, CSCMP • Chair, Regional Logistics Forum